

Photoshoot FAQ's

1. Where do you shoot?

We mainly shoot in Bristol and surrounding areas. Get in touch even if you live slightly further; we may make exceptions depending on how accessible your location is.

2. What animals do you photograph?

We mainly shoot cats & dogs. But we are open to challenges, so please get in touch and let us know what pet you have.

Do you have any restrictions regarding pet photography?

3. Do you have any restrictions?

Yes and no. In terms of shooting in our indoor space, we welcome pets of all kinds but we prefer to shoot one pet at a time but this depends on the size of your pet, so please get in touch if in doubt.

Outdoors or in your home, we are open to shooting more pets at a time together.

4. How Do I Book?

Head to our packages page where you select & book the session you need! You only pay the £50 deposit to lock your session in! After the booking is done, you will receive a welcome email from Tigr Vision with your session details.

5. How can I pay the rest of the session fee?

You can pay off the remaining balance before your session or at the start of your session. You can do this by either a bank transfer, cash or card.

6. What happens after booking?

We will be in touch with you via email or WhatsApp to discuss your session. You can learn more about us & we can learn a bit more about your furry friend and discuss what your photoshoot will look like and what elements you would like to have in it. You will also get access to our photoshoot preparation page to help you confidently prepare for your session.

7. When can I expect to receive my photos?

Your digital photos will be edited as soon as we can, usually within 2-3 days. Your prints can vary, depends what sort of prints you have ordered but these are usually with you within a week or two.

8. Does my pet need to be perfectly trained?

We understand that pets are pets and that they can't behave perfectly at all times. Whilst it can certainly help us if your furry friend is familiar with certain commands, it is not necessary. We are always up for a challenge and have patience for all pets as we own animals and we can relate to them from their perspective.

9. What if I need to reschedule?

You can reschedule up to 3 days before your session, and your deposit will transfer.

If you reschedule/cancel within 3 days before your session, your deposit will be forfeited.

The deposit is non-refundable for cancellations of any kind. Please understand that we are a hard-working business that does its best to prepare for the sessions, making sure our customers are always happy.